

Patient Relations:

We Value Your Feedback

Patient Relations is a confidential place for you and your family to discuss your healthcare experience.



Step 1: First, speak to a member of your healthcare team - the nurses, physicians, or other staff looking after you.

In many cases, these individuals know the most about your situation and are able to respond to your concerns quickly.

Step 2: Speak with the Manager or Supervisor of Community Health Programs (SCHP).

If you are unable to address your concerns with your primary healthcare provider, you can reach out to the manager or the SCHP at your local health centre.

Step 3: If you remain unsatisfied, you should consider contacting the Office of Patient Relations. Concerns can be shared via telephone, in writing, fax, email, or online form.

Should you or your family member have any concerns with your healthcare, please contact:



1-855-438-3003

8:30 a.m. - 5 p.m. EST
Monday to Friday



1-867-975-5388



patientrelations@gov.nu.ca



Office of Patient Relations

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www.gov.nu.ca/health/
information/patient-
relations

